

**CENTRAL TEXAS WATER SUPPLY CORPORATION  
PROCEDURE**

**REGARDING MECHANICAL BREAKDOWNS, FAILURES, ABNORMALLY HIGH  
WATER USAGE, CONTAMINATION AND ISOLATED PIPELINE SHUT DOWNS**

<b>CTWSC Reponse Stage</b>	<b>Triggering Criteria</b>	<b>Target</b>	<b>CTWSC Management Practice</b>
<b>Stage 1 Mild Conditons</b>	Total daily water demand equals or exceeds 90 percent of the safe operating capacity of the system or isolated area for three consecutive days or 95 percent of system or isolated area capacity on a single day	Raise customer awareness of water demand, conditions and constraints	Initiate regular communication with wholesale customers and request customers to initiate voluntary measures to reduce peak water demand
<b>Stage 2 Moderate Conditions</b>	Total daily water demand equals or exceeds 95 percent of the system or isolated area's safe operating capacity for three consecutive days or equals or exceeds 100 percent of the system or isolated area's capacity on a single day	Reduce and maintain daily water demand at or below 90 percent of system or isolated area's capacity	Begin water reductions to customers, require wholesale customers to implement alternative water supply sources and consideration of limiting nonessential water usage. Notify TCEQ.
<b>Stage 3 Severe Conditions</b>	Total daily water demand equals or exceeds 100 percent of the system or isolated area's safe operating capacity for three consecutive days	Reduce and maintain daily water demand at or below 80 percent of system or isolated area's capacity	Begin additional water reductions to wholesale customers and implement water rate surcharges for excessive use of water. Notify TCEQ. Surcharge of 1.5% increase of current <u>Board set rate.</u>
<b>Stage 4 Emergency Conditions</b>	System outage due to equipment failure	Discontinue operations for entire system or entire isolated area	Initiate emergency procedures. Notify TCEQ.

Reviewed 2/13/24

BOD Approved 2.20.24